

# Accessing vWorkspace resources via iOS

## Using vWorkspace on an iPad or iPhone

Steps 1 - 5 only have to be completed on first use. Once the vWorkspace App has been installed and configured start at Step 9.

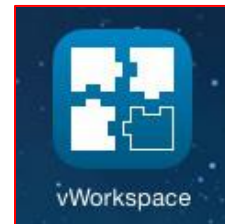
### IT Security

Be aware that if using this service you must abide by the relevant SHU Policies regarding working off campus; this includes both IT Security and Data Protection.

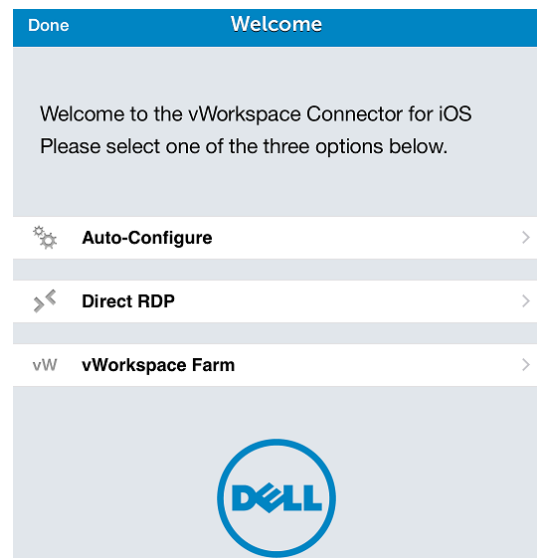
All devices should be password protected and have individual accounts if used by more than one person. Personal or sensitive data must be encrypted.

All SHU Policies can be found here: <http://eisf.shu.ac.uk>

1. From the App Store install the vWorkspace App onto your device.



2. From the initial launch screen select the 'Auto-Configure' option



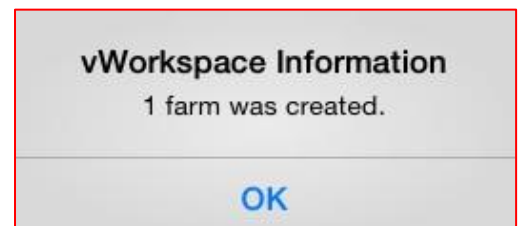
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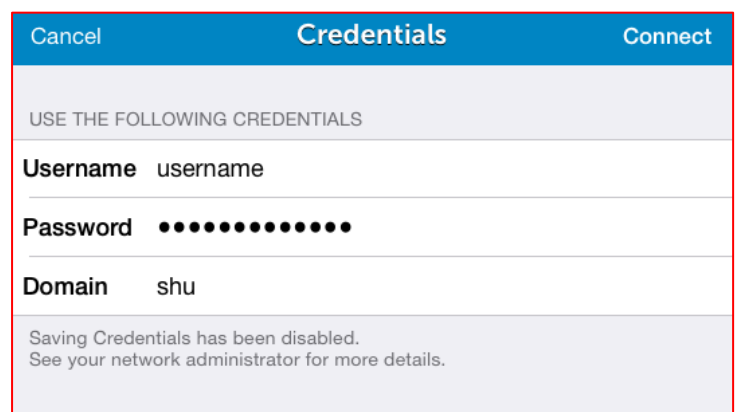
- When prompted add the following address: <https://myapps.shu.ac.uk/> then tap Configure in the top right of the screen.



- You will get the following confirmation that the connection has been created. Tap OK.



- Enter your SHU Username and Password when prompted. Enter SHU as the domain, and tap Connect.



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6. Once logged in the next screen is a tips screen showing the layout of vWorkspace. Once you are familiar with the layout the tips can be set to not display again by altering the selector in the bottom right of the screen



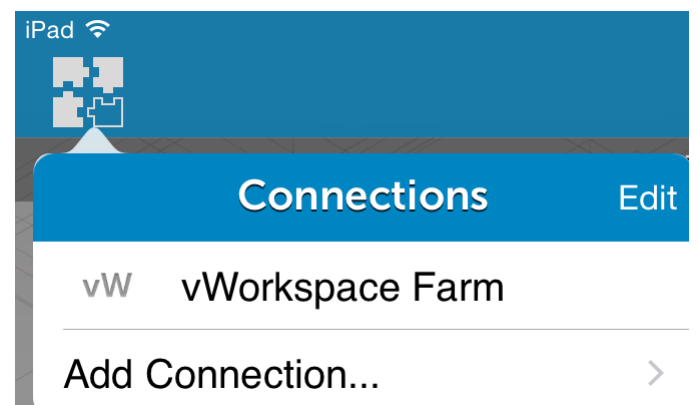
7. When connected tap the resource you require, such as the Staff Remote Desktop, SAS or ACES Labs.



8. The desktop will then load and you will be able to access files etc. as if you were at a PC within SHU.



9. Once setup and configured, to connect to vWorkspace in a new session launch the App then tap the vWorkspace icon in the top left of the App window. Select 'vWorkspace Farm and login



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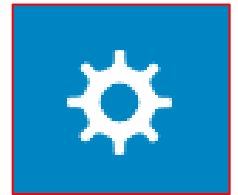
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10. iOS will support a Bluetooth keyboard so these can be used with the vWorkspace resources. Unfortunately iOS does not support a Bluetooth mouse.

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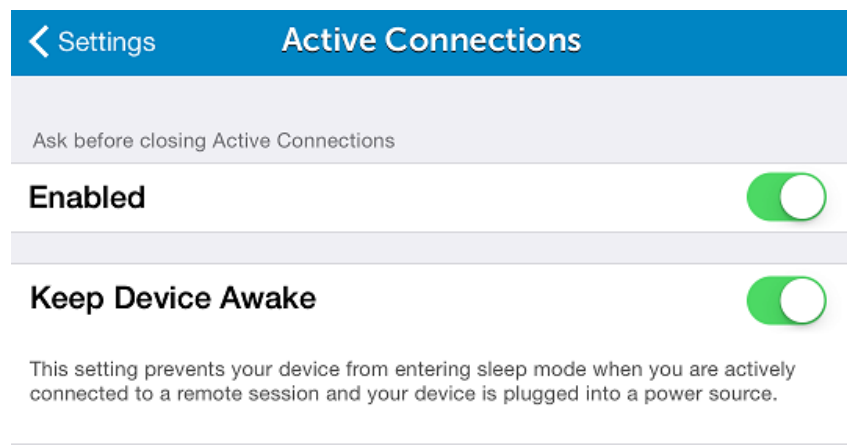
11. There are a couple of additional settings that can improve your experience of using vWorkspace.



Select the Settings item from the menu bar



Select 'Active Connections'



Select 'Keep Device Awake'

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**NOTE: DO NOT save anything to the desktop as this will be lost when the Staff Remote Desktop is closed. Please ensure you save files to your HomeDrive**